

# DECIDING ON YOUR CARE CAN BE HARD...



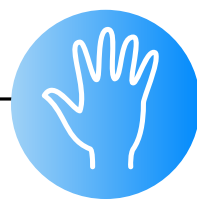
## 24/7 Support

Whatever you need us for, we are always available and ready to support you. Even when your needs change quickly!



## Continuity

Continuity is the key to great care, and we promise small care teams to promote continuity of care in your home.



## Punctuality

Because our visits are dedicated and scheduled in, we'll be on time. No more wondering what time your carers will turn up!

## Who are we?

We were built because we saw how tragic the standard of care was. We have had loved ones experience homecare and care homes alike, and not once did we manage to find a provider that sent the same people or even at the times we needed them. We felt like our lives were completely dictated by the care we was receiving. So Horizons Homecare was born...



01253 202 922

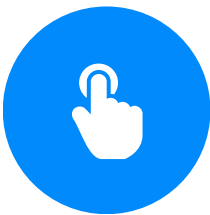
Address : 11 Birley Street, Blackpool, Lancashire  
FY1 1EG  
Mailbox : [Blackpool@horizonshomecare.co.uk](mailto:Blackpool@horizonshomecare.co.uk)

# Why choose us?

*We know that finding care for a loved one isn't easy.*

## It can be hard...

All we ask, is that you give us and yourself the opportunity to have a no obligation consultation. That way you will know if we are right for you or not.



**Employ  
Right**



**Train  
Right**



**Care  
Right**

## CHALLENGES



We have been there and we understand how difficult it can be to find a provider that understands the importance of continuity, punctuality, kindness and that family orientated stance. There is no step-by-step guide for finding a care provider, funding options or further support. The world of care can be daunting!

## SOLUTIONS



Our carers are sourced based on WHO they are. Not the SKILLS they possess.

It's our fundamental belief that we can teach people the skills they need, but we cannot teach someone how to be kind and caring. We believe that you are born to care.

We want our carers to care for you like you are a member of their family - from the heart. This is something we truly believe in encouraging.

## BENEFITS



1

### Receive the same carers

We will keep the care teams as small as possible. But we will also introduce them to you before any care starts. Giving you the opportunity to get to know them first!

2

### Dedicated care management

Your care will be structured and supported by a dedicated member of our office team. They will be your 'go to' person for any updates or improvements!

3

### Keeping you independent

Our goal is to work with you, not take things away. We believe that keeping you independent in your own home is the biggest goal. After all, nobody wants to go into a care home!



# PIECE OF MIND FOR YOU AND YOUR LOVED ONES

## WE MAKE IT EASY...

Starting care shouldn't be difficult. So we have made it as easy as possible to begin your care and support journey with us.

It all starts with a chat...



## ORGANISED CARE

All clients have organised and scheduled care visits to reduce the risk of late appointments. In fact, our average arrival time is 1-minute early!



## RELAX KNOWING...

We will keep in touch with distant relatives and let them know what happens at care visits. We'll often send pictures and feedback to keep everyone in the loop.



## NEED ADDITIONAL SUPPORT?

We will always do our best to meet your ever changing demands on your care needs. We have been known to increase to 24-hour care in the very same day!



## DEDICATED CARE TEAMS

Not only will you have your own dedicated carers, but you'll also have the support of a dedicated Care Coordinator and active managers that are here to help and support you.



## YOU ARE A PART OF OUR FAMILY TOO

You are not just a client, you are a part of our family. As such, we like to throw social events such as parties, dances, quizzes, bingo and much more together for our clients. Life is about living!

