

DECIDING ON YOUR CARE CAN BE HARD...



Home Help

Sometimes having a “carer” isn’t right for you. If that’s the case, we’ll give you helpers that can do those more difficult chores.



Personal Care

Personal care should be just as the word suggests...
Personal.
No matter what service you have, it will always be with the same carers.



Elderly Care

Because our visits are dedicated and scheduled, we’ll be on time. No more wondering what time your carers will turn up!



Disability Care

Whatever you need support with, we can help. If we don’t have the specialist skills, we’ll source training to ensure we can care for you.



Nights & Live-In

Sometimes, the best solution is to have a carer live with you or to have a carer work during the nights to provide you with a much needed break.



Specialist Care

We can help with everything from Dementia to Strokes. We will work with you to ensure you or your loved one receives the very best care.



01253 202 922

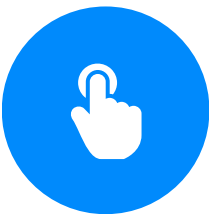
Address : 11 Birley Street, Blackpool, Lancashire
FY1 1EG
Mailbox : Blackpool@horizonshomecare.co.uk

Why choose us?

We know that finding care for a loved one isn't easy.

Funding your care

We are not on the local authority framework and as such cannot accept council funded care packages unless you have a 'Direct Payments' card. You may need to speak to your social worker to get a Direct Payments Card. **We do accept NHS and Privately funded packages of care.**



**Employ
Right**



**Train
Right**



**Care
Right**

CHALLENGES



We have been there and we understand how difficult it can be to find a provider that understands the importance of continuity, punctuality, kindness and that family orientated stance. There is no step-by-step guide for finding a care provider, funding options or further support. The world of care can be daunting!

SOLUTIONS



Our carers are employed based on WHO they are. Not the SKILLS they possess. It's our fundamental belief that we can teach people the skills they need, but we cannot teach someone how to be kind and caring. We believe that you are born to care. We want our carers to care for you like you are a member of their family - from the heart. This is something we truly believe in encouraging.

SOME STATS FOR YOU



- We arrive on **average** of 2 minutes early.
- Our clients see on **average** of 2-5 people.
- We are **HIGHLY** rated by our clients and professional colleagues.
- We are **ALWAYS** cheaper than our high quality competitors.
- We **NEVER** miss a visit/appointment for care.

BENEFITS



1 Receive the same carers

We will keep the care teams as small as possible. But we will also introduce them to you before any care starts. Giving you the opportunity to get to know them first!

2

Dedicated care management

Your care will be structured and supported by a dedicated member of our office team. They will be your 'go to' person for any updates or improvements!

3

Keeping you independent

Our goal is to work with you, not take things away. We believe that keeping you independent in your own home is the biggest goal. After all, nobody wants to go into a care home!

How we compare to our competitors

Transparency

Horizons Homecare have been designed to offer the highest possible quality, for the cheapest possible price but in doing so, we also wanted full transparency of prices for you or your loved ones. So there are no additional charges, no 'prime time' rates. Just simply pay for the times you have your care.

Who we work with



The promises that make us different



Dedicated support

- Have your very own dedicated care coordinator and dedicated team of carers
- We are available 24/7 (even when the offices are closed)



Out of this world extras

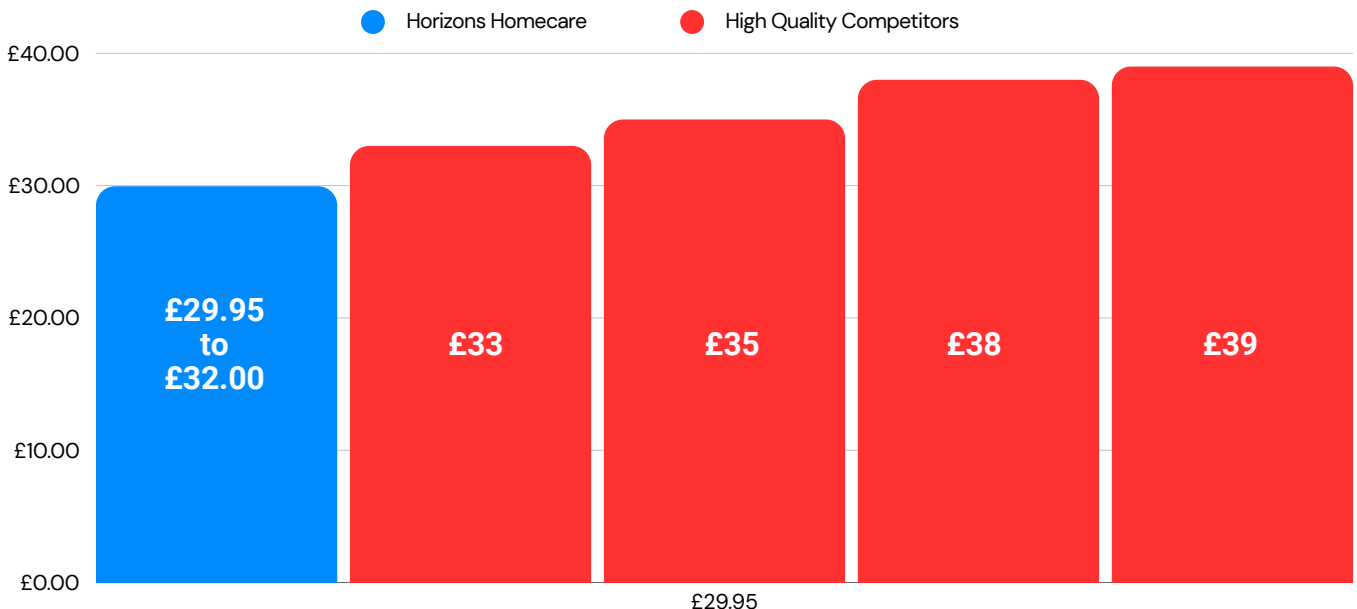
- Have free access to our family portal (coming soon)
- Come to our client designed social events (every 6 weeks)



We can adapt with you

- If your needs change, just call us. We can easily adapt ourselves around you
- If you go into hospital, you won't get charged!

Our prices vs competitors (per hour) local research conducted June 2024





PIECE OF MIND FOR YOU AND YOUR LOVED ONES

WE MAKE IT EASY...

Starting care shouldn't be difficult. So we have made it as easy as possible to begin your care and support journey with us.

It all starts with a chat...



ORGANISED CARE

All clients have organised and scheduled care visits to reduce the risk of late appointments. In fact, our average arrival time is 1-minute early!



RELAX KNOWING...

We will keep in touch with distant relatives and let them know what happens at care visits. We'll often send pictures and feedback to keep everyone in the loop.



NEED ADDITIONAL SUPPORT?

We will always do our best to meet your ever changing demands on your care needs. We have been known to increase to 24-hour care in the very same day!



DEDICATED CARE TEAMS

Not only will you have your own dedicated carers, but you'll also have the support of a dedicated Care Coordinator and active managers that are here to help and support you.



YOU ARE A PART OF OUR FAMILY TOO

You are not just a client, you are a part of our family. As such, we like to throw social events such as parties, dances, quizzes, bingo and much more together for our clients. Life is about living!

